

THE MOATHOUSE SURGERY

WINTER 2011/2012



Online Bookings

Did you know you can now book your GP appointments online ?

Please see our Receptionist for details. Once you have registered for the service and activated your account you will be able to:

Book your own GP appointments
View any existing bookings
Cancel and reschedule as required
Book online at a time that suits you.

GET ONLINE NOW !

Do you want to kick the habit in 2012?
Then book into our STOP SMOKING CLINIC !
Held here at the surgery every Tuesday.
One to one sessions with our specialist advisor.
All the help you need to stop smoking now.



SATURDAY SURGERY



The surgery is open on a **Saturday** morning for one hour between **8.30am and 9.30am**

This is a walk in surgery and is for emergencies only, the doctor will be unable to see any routine problems at this time.

The telephone lines will not be open so you will need to come down to the surgery, book in with the receptionist and wait to be seen.

THE PARTNERS AND ALL THE STAFF AT THE SURGERY WOULD LIKE TO WISH ALL OUR PATIENTS A VERY MERRY CHRISTMAS AND A HAPPY AND HEALTHY NEW YEAR



Christmas and New Year

Opening Hours

The surgery will be closed for routine appointments
From **Friday 23rd December at 6.30pm** until
Wednesday 28th December at 8.00am.

The surgery will be closed for routine appointments from **Friday 30th December at 6.30pm** until **Tuesday 3rd January at 8.00am**

The surgery will be open FOR EMERGENCIES ONLY on SATURDAY 24TH DECEMBER AND SATURDAY 31ST DECEMBER between 8.30am and 9.30am only. Please note this is a walk in surgery only and the telephone lines will not be open.



MISSED APPOINTMENTS

An increasing number of patients are failing to attend their appointments at the surgery. This results in a huge amount of wasted surgery time every week. Time when our GP's and nurses could be seeing you.

So please always try and let us know if you are unable to come so we can then offer your appointment to someone else.

You can cancel by phone or email us at the surgery and if you register for our online appointment service you can manage your GP bookings online at any time.



PRESCRIPTION REQUESTS

Avoid that last minute panic!

Get your prescriptions in early this Christmas!

Don't forget to allow extra time if your prescription is posted or goes straight to a local pharmacy.

You can also request your medication on line at :

www.themoathousesurgery.co.uk

